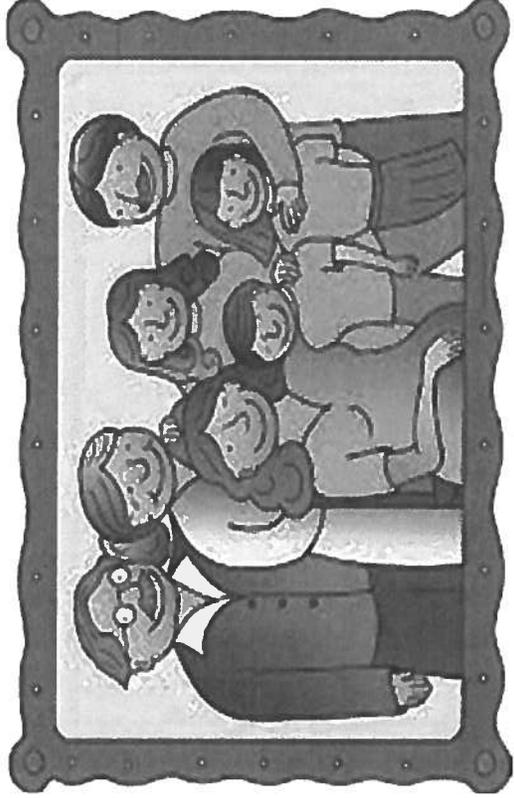


# How To Identify and Report Abuse & Neglect:

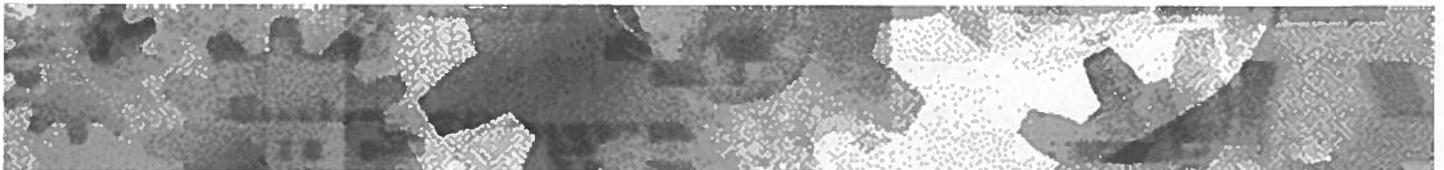
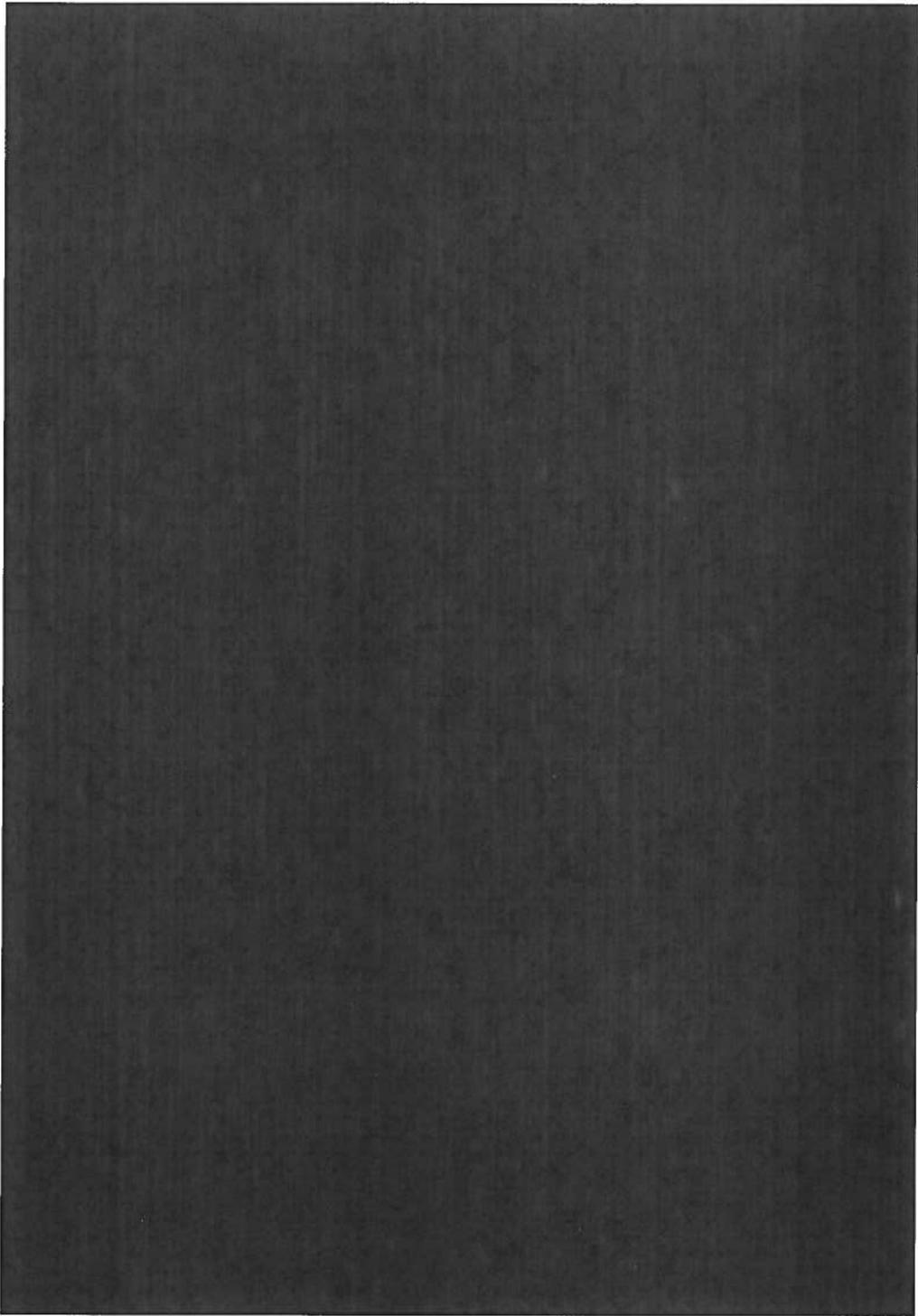


**A Training For Mandated Reporters**



# **Break The Silence**

**Because One Call Can Make A Difference**



# Mandated Reporters

- **What And Who Are They? YOU!!**
  - **Failure To Report**
- **Reporting Procedures, Proof of Reporting**
- **Confidentiality & Immunity From Liability unless....**
  - **Who Do You Call? What Do You say?**
- **Are you a mandated reporter when you are not working?**



## Handouts:

**# 1 - Colorado Children's Code 19-3-304**

**# 2 - Child Abuse/Neglect Reporting Forms**

**(to order #5 in triplicate forms: SungateKids at 303-368-1065)**

# What Is Child Abuse/Neglect?

**Physical Abuse (Spanking?)**

**Physical Neglect**

**(Medical, Physical, Injurious Environment, Domestic Violence, Substance Abuse)**

**Parental Marijuana Use**

**Educational Neglect (Age Kids Must Be In School/Home Schooling/Truancy Laws)**

**Sexual Abuse**

**Statutory Rape Laws**

**Age Can Kids Be Home Alone?**

**Institutional Abuse/Neglect**

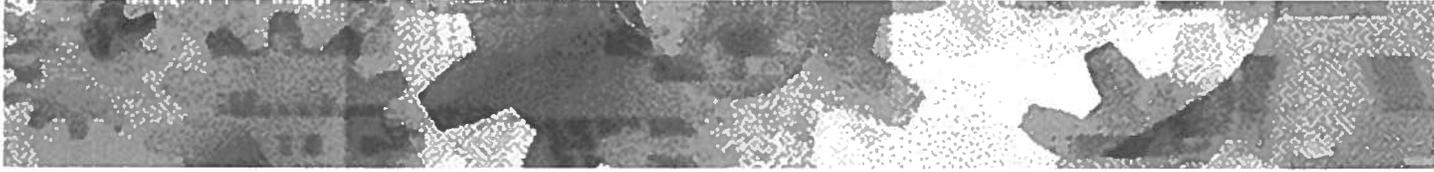


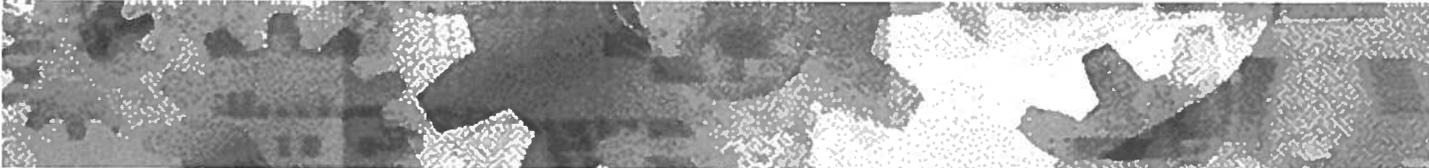
**Handouts:**

**# 3 - Physical & Behavioral Indicators**

**# 4 - Colorado Children's Code**

**Colorado Criminal Code**





# **Laws/Rules That Govern Our Involvement**

- CRS Title 19 (Colorado Children's Code)

**[http://lexisnexis.com/hottopics/  
colorado/](http://lexisnexis.com/hottopics/colorado/)**

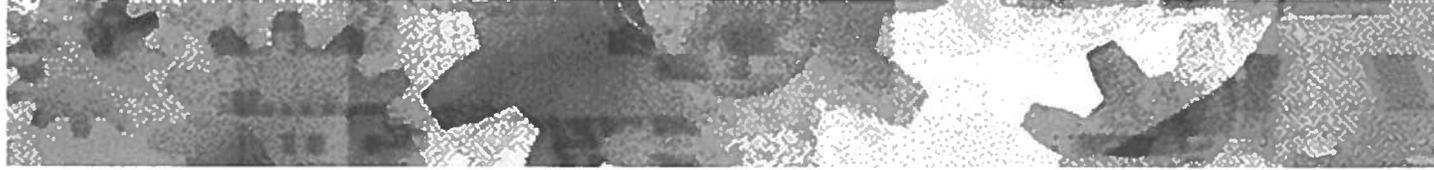
- Colorado Code of Regulations (Volume VII)

**[http://www.colorado.gov/  
apps/cdhs/rral/rulesRegs.jsf](http://www.colorado.gov/apps/cdhs/rral/rulesRegs.jsf)**

# How Might You Become Aware of Child Abuse/Neglect?

- When suspicious injuries are noticed on a child
- When a child discloses abuse/neglect to you or you overhear disclosures made by a child to someone else
- When someone else reports to you on their own children or children they know
- When you observe signs of neglect regarding a child or other suspicious behaviors of a child or their parent

- When you witness or hear child abuse/neglect

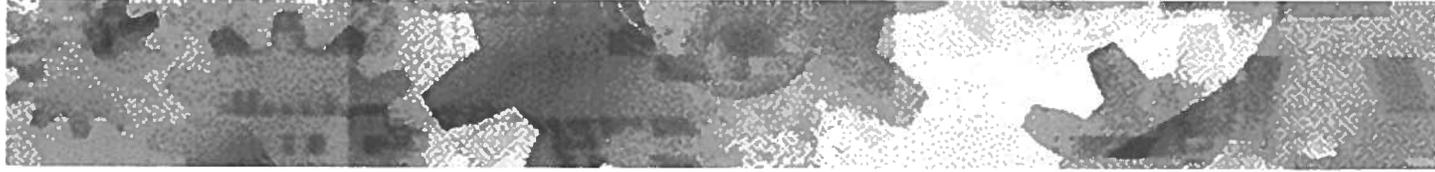


# Adult Protection Services



**At-risk adults are persons 18 years of age or older who are susceptible to abuse, neglect, or exploitation because they are unable to obtain services necessary for their health, safety, or welfare, or lack sufficient understanding or capacity to make or communicate responsible decisions. In Colorado, “mistreatment” refers to an act (or omission of an act) that threatens the health, safety, or welfare of an at-risk adult, or that exposes the adult to a situation or condition that poses an imminent risk of death, serious bodily injury, or bodily injury to the adult. This can include Caregiver Neglect, Physical Abuse, Sexual Abuse, Self-abuse/Self Neglect, Financial Exploitation and Other Forms of Exploitation.**

**\* On July 1, 2014 it became mandated to report abuse/neglect to the elderly. Additional laws will be enacted on July 1, 2016 around reporting all adults 18+ with intellectual and developmental delays.**

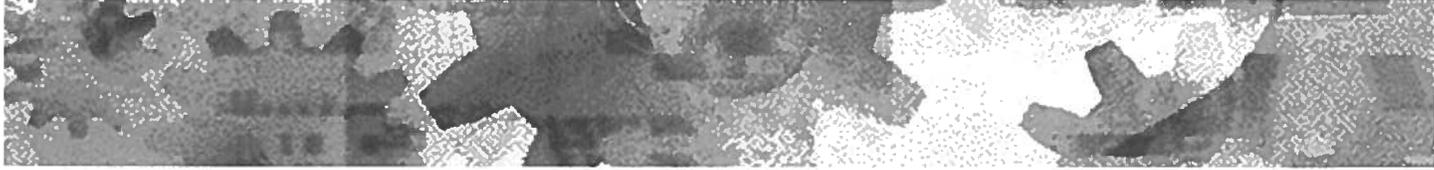


# How Can Adult Protective Services Help?

**If APS determines that protective services are needed AND the at-risk adult consents to and accepts services, the caseworker assists the client until available services are in place and the client is as safe as possible. If the caseworker determines that protective services are not needed, OR if the competent adult refuses services, the case may be closed.**

**If the adult refuses APS assistance and appears capable of understanding the consequences of doing so, the caseworker will leave APS contact information, if possible, and will not be further involved.**

**If an adult appears incapable of making important decisions, APS may seek professional assistance to establish the adult's decision-making capacity in order to better protect the safety of the adult. This may require professional medical and court involvement.**



# What Do You Do Next...



- **Make a report immediately.**
- **DHS is available to you 24/7.**
- **Do not make promises to a child, what to tell a child.**
- **Do not contact the parents or alleged perpetrators unless told to do so.**
- **Be sure to follow all directions given by DHS.**
- **Do not ask a leading questions, do not suggest who the perpetrator is/could be.**
- **Document what was disclosed right away so you don't forget.**
- **Call police if a child is unsafe to go home or in parent's immediate care**
- **Co-occurring Child & Adult Abuse/Neglect**

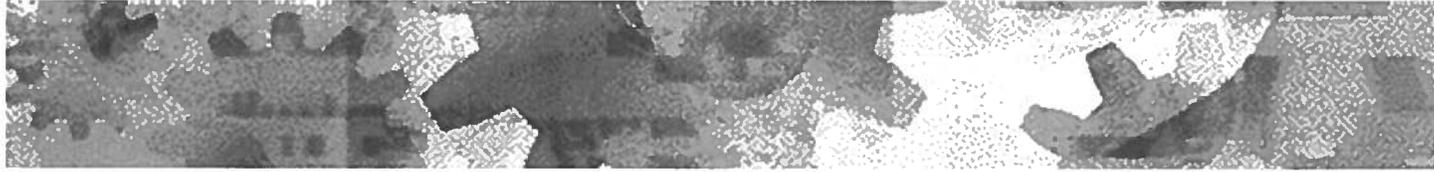
**Failing to do this will contaminate the civil & criminal investigation**

# What Is Your Role After A Report Is Made and What Happens Next?

- What happens after you hang up...
- What you are entitled to know after a report is made (disposition of referral, services resulting in safety of child, contact information)
- Access/Rapport with the child or adult
- Monitoring and reporting future concerns
- Documentation
- Mandated Reporting Party Notification Letters for CA/N (statute 19-1-307)

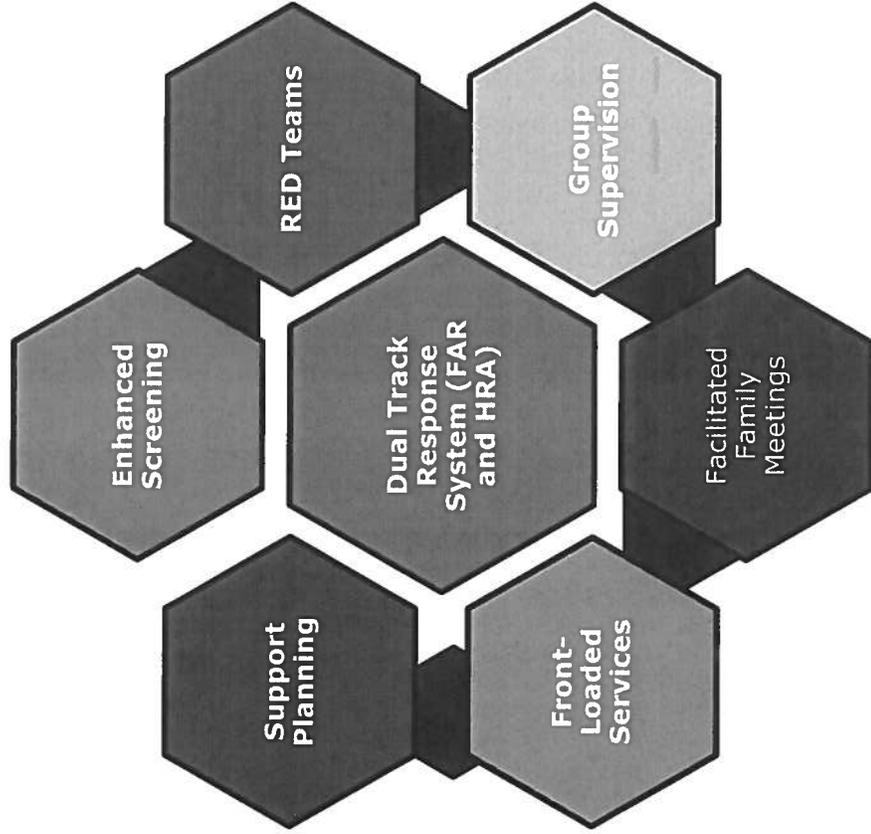
## Handouts:

- # 5 - Mandated Reporter Notification Letter & Resources  
- Enhanced Screening Guide

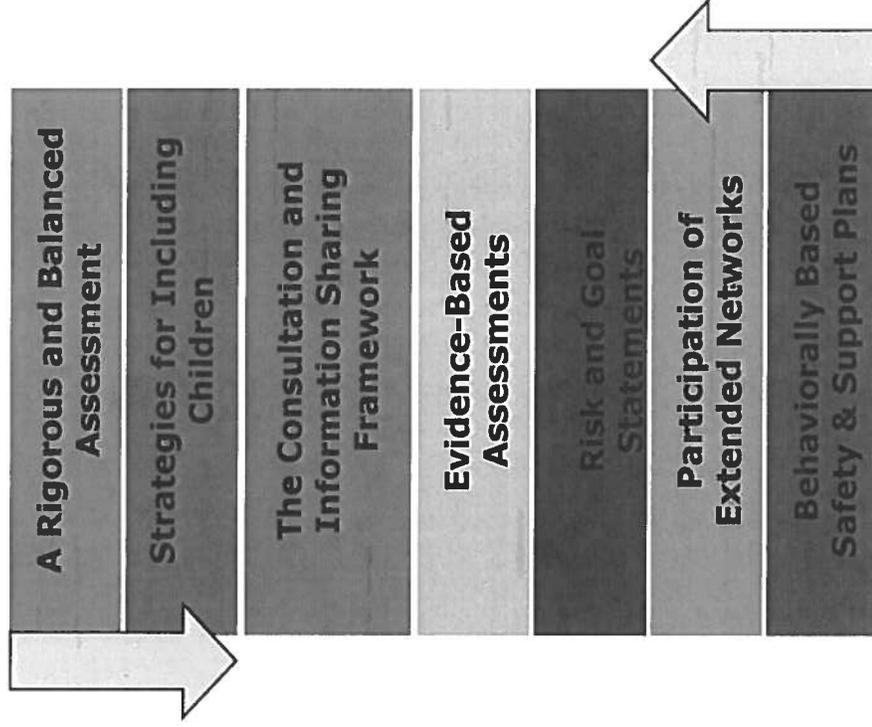


# Colorado's Differential Response Model

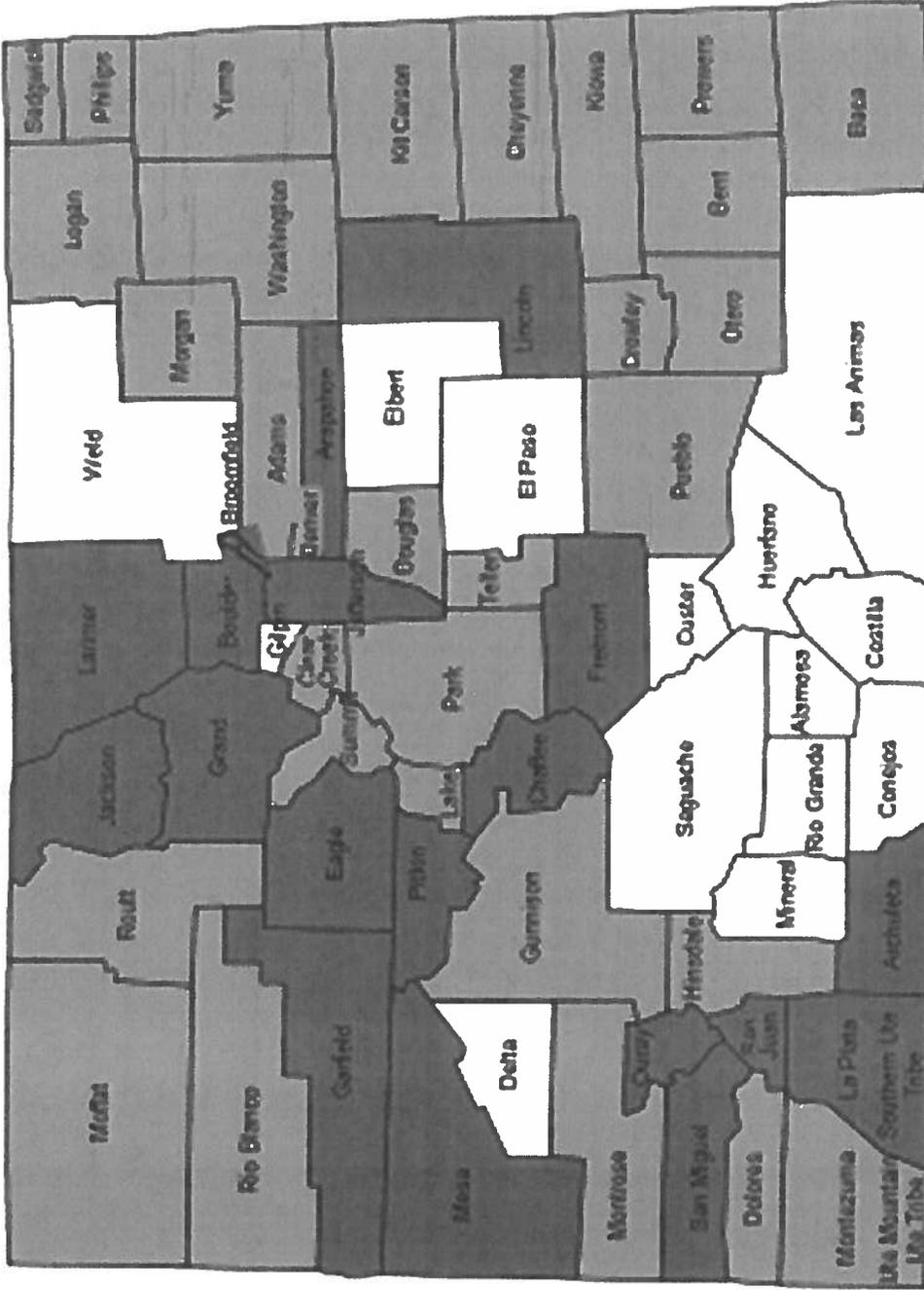
## Organizational Processes



## Social Work Practices



# DR Counties



**DR Live**  
19

**Currently Completing Training - 31**

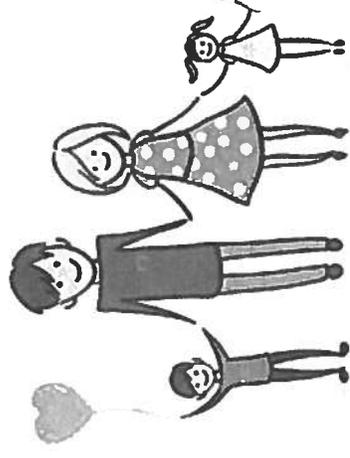
**Awaiting State Approval - 0**

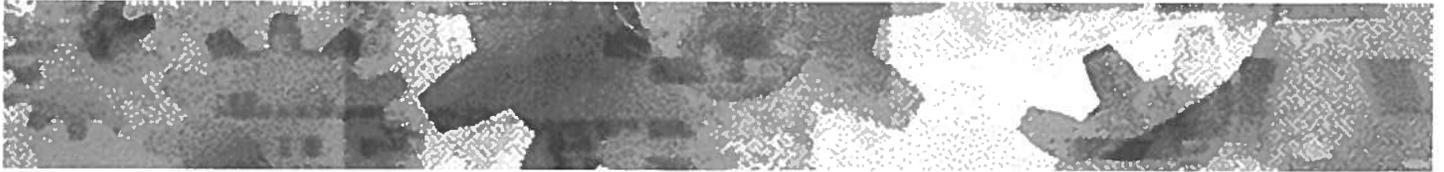
**Not DR Involved - 14**

# Differential Response

- **Differential Response is a systemic change in child welfare services. Because of the differences in risk among the types of cases seen in the child welfare arena, Differential Response allows for two separate and distinct responses to child maltreatment reports – High Risk Assessment Response or Family Assessment Response.**
- **Track assignment is determined by the presence of imminent danger, level of risk, the number of previous reports, the source of the report, and / or presenting case characteristics such as type of alleged maltreatment and age of the alleged victim.**
- **Five counties in Colorado (Arapahoe, Jefferson, Larimer, Garfield, and Fremont) piloted then began practicing this new response called Family Assessment Response (FAR) Since 2010. In 2012, Legislation was changed to allow DR to be implemented statewide. Counties are placed in cohorts based on application. Many counties have begun this with continued implementation statewide that will take several years to complete.**
- **Family Engagement & Partnering For Safety**

Happy Family





# RED TEAM

## \* Review, Evaluate, Direct

The referral acceptance decision is a very crucial initial step that is made regarding the safety of children after a report is made to the Department. Traditionally this has been the decision of one or two people reading and reviewing reports then making the decision whether it should be assigned.

A Team Decision Making model was implemented which provides a structured format for reviewing all referrals. The team includes representation from all areas across the Department. ACDHS established a structured framework and process to review alleged reports of child maltreatment, evaluate the available information and give direction regarding the agency response.

Our experience has shown that this model works and provides a more in depth analysis to determine the Department's role and resources for the family.

**Handouts:**  
**#6 - RED Team Framework**  
**DR Alleged Maltreatment Guide**  
**Agency Response Guide**



# What Does the RED Team Decide?

- Does the report of alleged child maltreatment meet the statutory threshold for intervention?
- If so, what is the appropriate response time?
- If it does not meet the threshold of child protection intervention, should it be referred for child welfare and/or community services such as Tri County Health Department Child FIRST or Shiloh Youth FIRST.
- Does the accepted report require a forensic or High Risk Assessment Response (HRA) or an alternative, Family Assessment Response (FAR)?



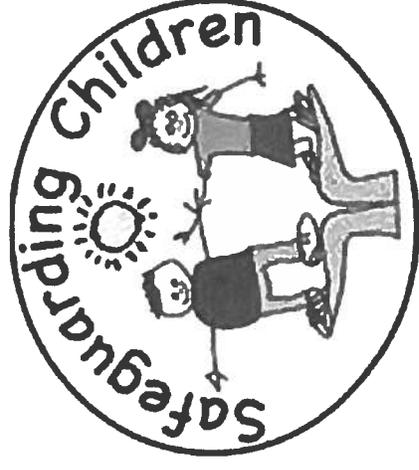
## Handouts

- ★ #7 Prevention Program Information

# High Risk Assessment

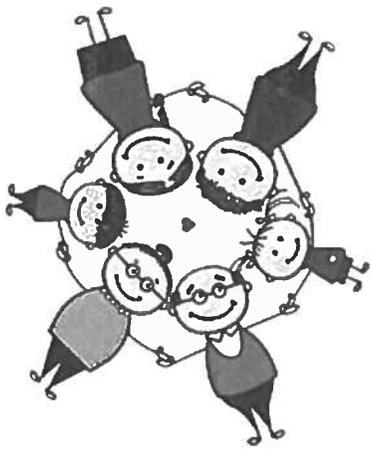
**Sexual abuse, serious bodily injuries, fatalities, chronic unresolved or repeated concerns, domestic violence where a child intervenes, significant drug activity.**

**There are reports that present with more serious safety issues for children, out of home placement may be more likely.**



# Family Assessment Response

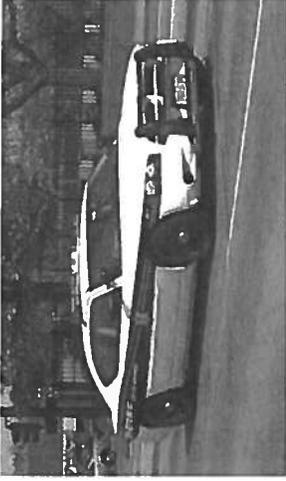
- \* **Family Assessment Response is a program that addresses concerns about child abuse and neglect by:**
  - \* **Ensuring children are safe**
  - \* **Building on parents' and communities' strengths and resources**
  - \* **Working in partnership with parents**
  - \* **Avoiding negative labels for parents**
  - \* **Setting aside the issue of fault**
  - \* **Identifying families' needs**
  - \* **Providing services and resources matched to families' needs.**
  - \* **Discussing the current situation that the family is facing, identify the actions and events that may have caused the situation and work directly with the family so that children can be kept safe through accessing services and resources that will meet the family's specific needs.**



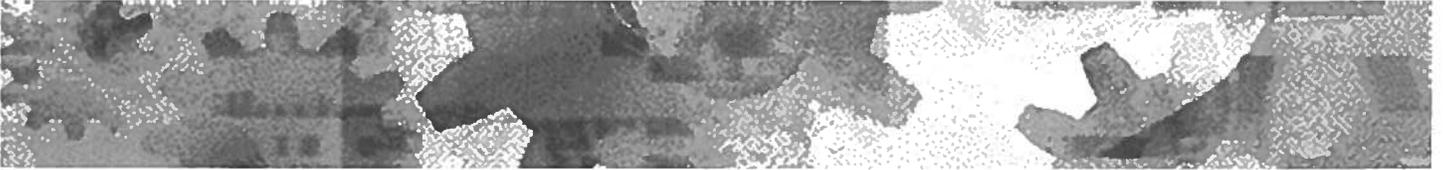
- \* **FAR is assigned in low and moderate risk situations. With FAR, the caseworker will not conduct an “investigation” of the report. A determination or “finding” of whether abuse or neglect occurred will not be made. Instead, the caseworker will discuss safety and risk concerns, identify events or actions that may have caused the situation, and work directly with the family to create a solution based plan so that parents can keep their children safe with the help of community supports and services.**

# What Happens Next?

- **Contact with the assigned Caseworker**
  - **Assessment - findings (If High Risk Assessment Response)**
  - **Connection with services in the community, Safety planning**
  - **Case planning – closure, case transfer (both court involved and non-court involved)**
- **Notification of law enforcement**
- **Notification to the Division of Child Care – Stage II Investigations, licensing violations**



**Handouts:**  
**# 8 - Safety Concerns**  
**Out Of Home Placement Criteria**



# 2016 Arapahoe County Stats

24,241 calls to our crisis hotline

## CPS

- 10,768 child protection/youth services referrals
- 1152 Early Intervention & Prevention Referrals
- 4108 referrals were investigated (37%)
- 377 of those investigated (9%) were transferred to Permanency Services for ongoing services.



## APS

- 1911 adult protection referrals generated
- 546 investigations



# How Can Abuse & Neglect Be Prevented?

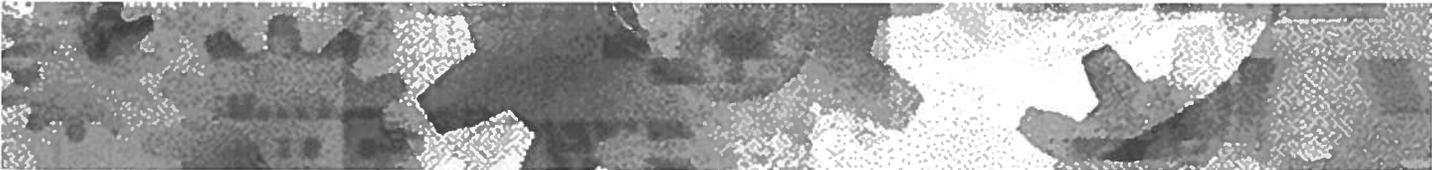
- Raise the issue
- Reach out with community supports
- Remember the risk factors
- Recognize the warning signs or indicators
- Report suspected abuse and neglect



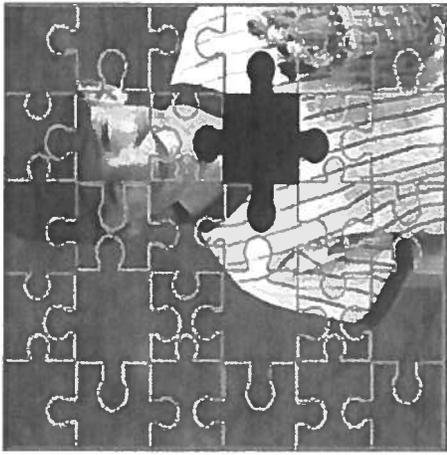
**PROTECT SENIORS**  
Take a stand against ELDER ABUSE.

YEAR OF ELDER ABUSE PREVENTION





**WHEN IN DOUBT....**



**REPORT !!**



**A Child or Adult's Very Life, Safety and Welfare Could Depend On YOU!  
Please do not hesitate to call DHS and consult if you are concerned.**

# **For More Information – Please Contact:**

**Crisis Intake Hotline 24/7 303-636-1750**

**Child & Adult Protection Intake Administrators:**      **Michelle Dossey**  
**Jessica Williamsen**

**Child Protection Intake Supervisors:**

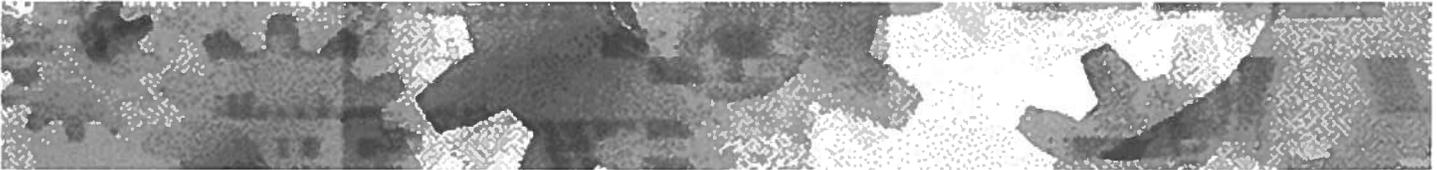
**Hotline & After Hours Team:**

**Diane Ward**  
**Carrie Gillit**

**Caseworker Intake Supervisors:**

<b>Londa Nix</b>	<b>Sara Ebbers</b>
<b>Chad Herrera</b>	<b>Cheryl Evans</b>
<b>Dawn Goodman</b>	<b>Alicia Dickens</b>
<b>Robin Aragon</b>	<b>Christine Candies</b>
<b>Alexandra Prehn</b>	

**Adult Protection Supervisors:**  
**Keith Crosson & Christen Mason**



# Statewide Hotline Information

# 1-844-CO-4-KIDS

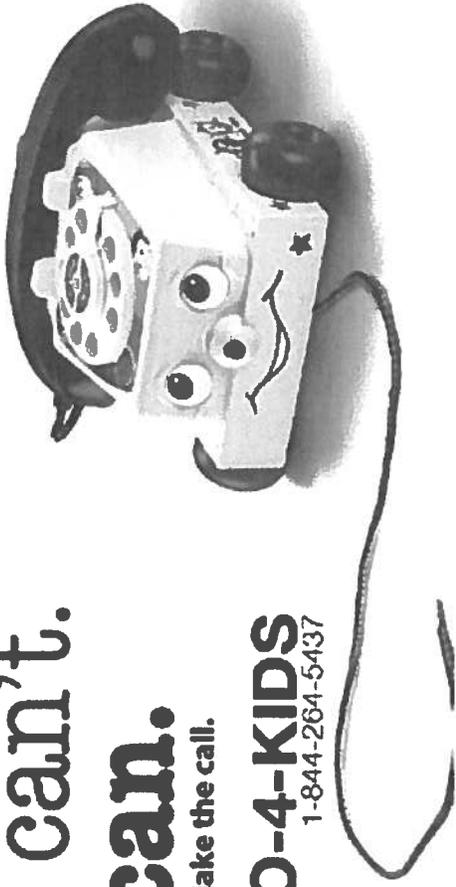
Noticing Child Abuse or Neglect Isn't Always Easy. Calling Is.

Colorado now has one toll-free number to report child abuse and neglect. Please use it.

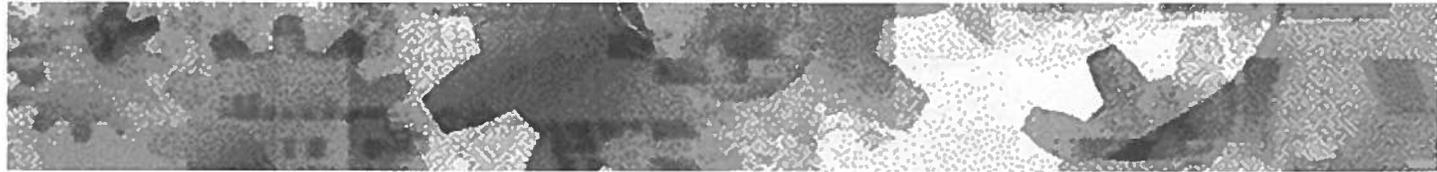
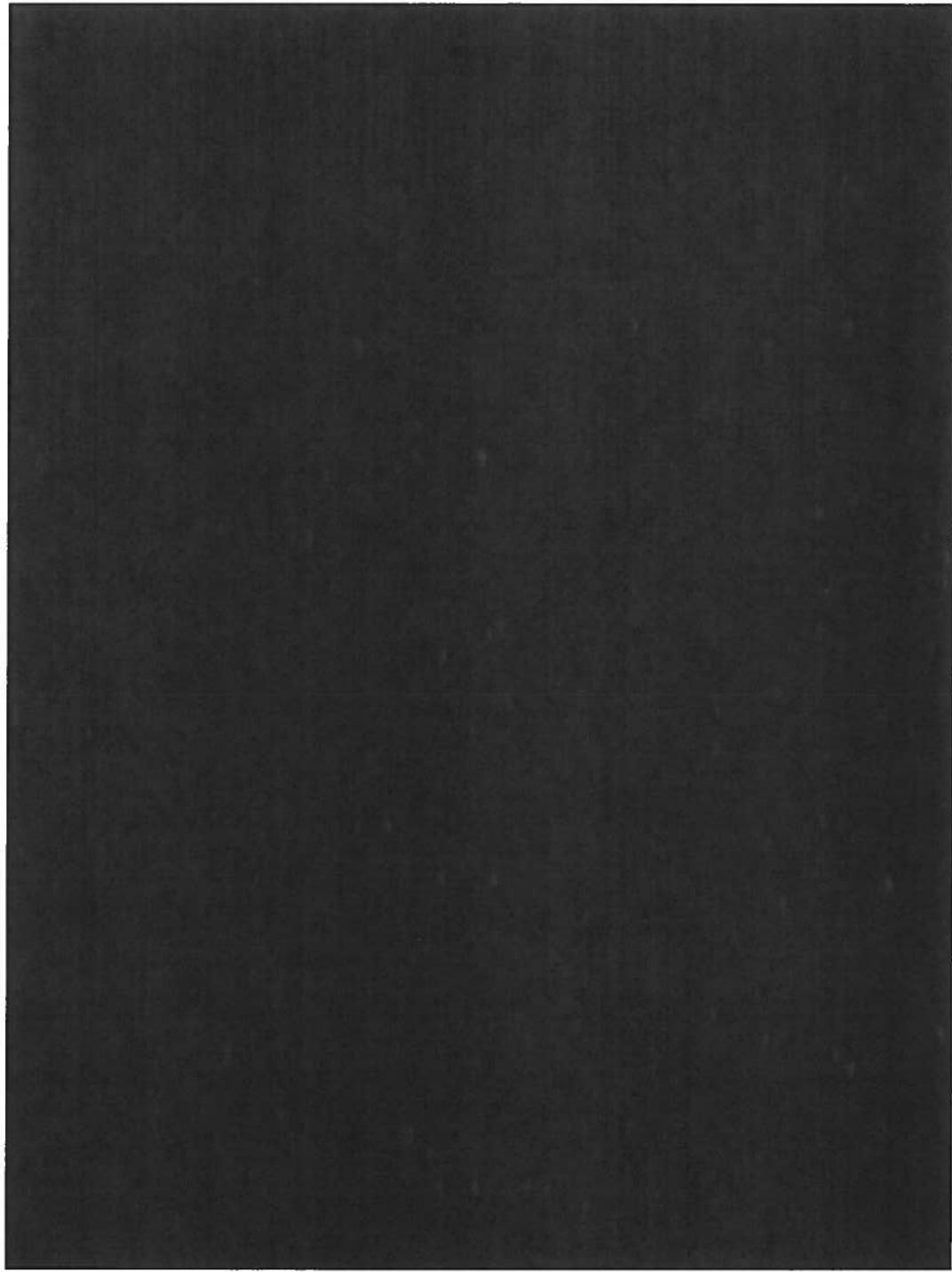
They can't.  
**You can.**

Be their voice. Make the call.

**1-844-CO-4-KIDS**  
1-844-264-5437



# **A Video From Child Help USA**

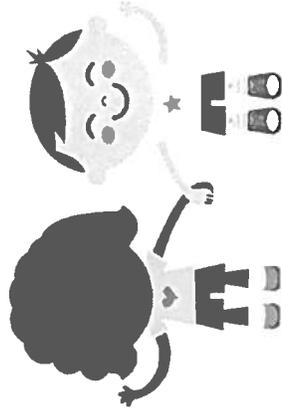


# Interested In Becoming a Foster Parent or Adopting a Child?



**Collaborative  
Foster Care  
& Adoption**

*Arapahoe • Douglas • Jefferson Counties*



**Call 303-636-1KID**

**<http://www.collaborativefostercare.com/>**

# QUESTIONS?

